

July 23, 1992

Ms Adrina Tee IE Candid (M) Sdn. Bhd. 110 Jalan Semangat 46200 Petaling Jaya Selangor

Dear Adrina,

We would like to thank you and your various supporting departments for a job well done. We have previously been told that we should not expect too much after sales service. On the contrary, we have experienced prompt attendance from you, your department and the maintenance team. I suppose it is the actual experience that counts, and with the service that we have had so far, we must say we would recommend your organization to anyone without hesitation.

Furthermore, we would like to mention that we appreciated your effort that had gone in towards organizing a training programme in Singapore early half of this week for our plant manager, Bee Hoon, who reported that you had personally gone out all the way to ensure that her programme was well covered. Thank you for looking after her as well.

Please extend our appreciation to everyone who has support us so far. We look forward to a much closer business relationship for many more years to come.

Adrina, thank you.

Yours sincerely,

Chee Horig Leona

Franco Yong

cc. General Manager - IE Candid (M) Sdn. Bhd.



